

Inclusion Contact: Blind Spots – Enhance Objectivity



First impressions can block objectivity, which can cause missed opportunities. Sometimes wanting to be “right” can take us in the wrong direction.

Watch this video: [Blind Spots: Enhance Objectivity](#).



Video length – 3:26

Discussion

- What concepts regarding halo/horns or confirmation bias were new to you?
- Do you agree with the idea that not all biases are bad? Why or why not?
- How can you manage the impact of first impressions on future interactions?
- How can having a “halo” bias set someone up for failure?
- How can you overcome a “horns” bias?
- In what types of situations might you be more likely to rely on confirmation bias? Why?

Resource <https://www.ceoaction.com/resources/videos/>